



Building Better Kart Clubs 2023

FIRST IMPRESSIONS

Inducting new club members





Overview

In establishing best practices for making a good first impression, all sports look to one another for guidance.

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Ground work

who are you as a club and what do you stand for?

The welcome pack

what do they need to know before coming to the track?



02

03



First time at the track

Roll out the welcome committee



Ground work

Defining the identity and values of your club is crucial. This clarity ensures that you communicate effectively with potential new members about what they are committing to and becoming a part of.



Leadership and adaptation



Feedback and reflextion



Communication and expectation setting



Observation and assesment

The welcome pack objectives

Orientation and education

Share details on the club's structure, culture, history, and values with new members for orientation and information.

Communication channels

Set up clear communication channels and engagement expectations between the club and its members for effective information sharing.

Empowerment and engagement

Encourage new members to participate and contribute to the club community by sharing the benefits of membership, opportunities for involvement, and available resources.

Safety, satisfaction & loyatly

To drive satisfaction, loyalty, and retention, it is essential to prioritize member safety, well-being, and positive experiences. This can be achieved by demonstrating the club's commitment to meeting the needs of its members.



The Welcome Pack



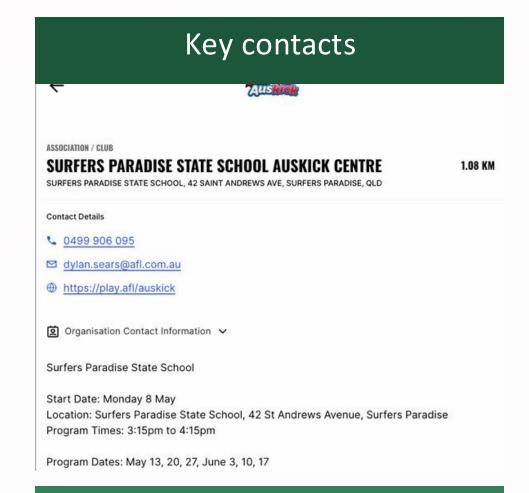
A custom letter from the club's leaders, personally welcoming them and showing appreciation for having been selected by the member.



Providing an overview of the club's history, accomplishments, and significant milestones aims to offer context and foster pride among new members.

At each session, kids are taught basic footy skills and then get

to put their skills into practice with a non-contact game. You



Key personnel contact details, such as club officials, administrators, and support staff, including their respective roles and responsibilities.

The Welcome Pack

Educate parents and participants as to the structure of your club and the clases and levels available.





The welcome pack

Facility Information for the Club

This includes all the essential information that a new member needs to know: parking, catering, and track access.

Licencing information

Please explain the application process, categories, and related fees clearly.

Codes of conduct

Set clear behavior expectations for new members to cultivate the desired club culture.

Equipment requirements

The equipment needs for novice go-karters can be overwhelming. Let's streamline the process and offer a sample checklist.

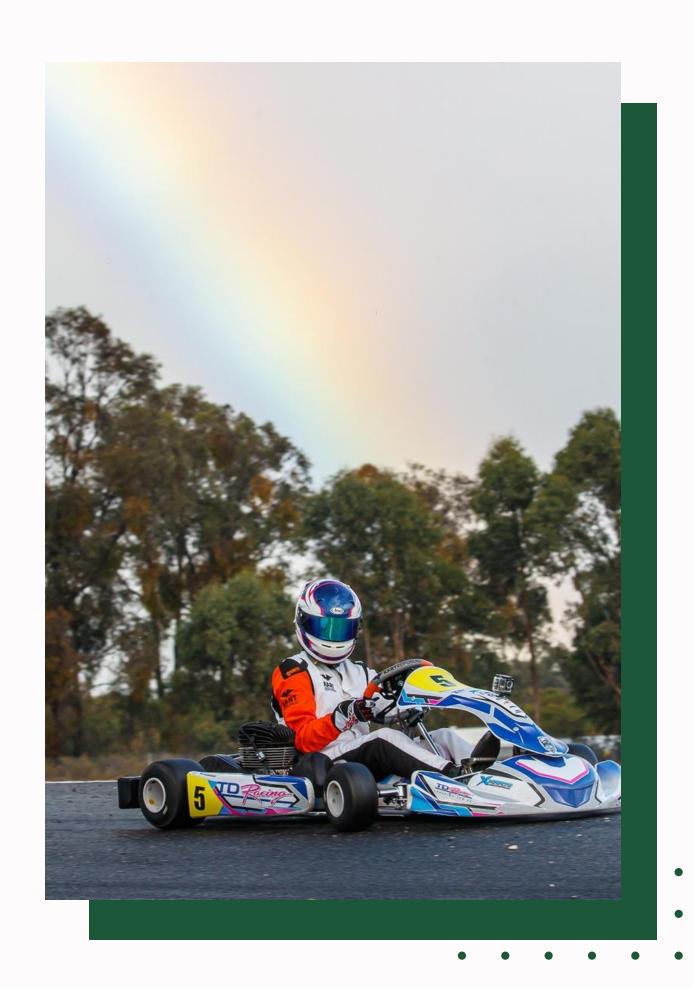
Karting terminology / FAQs / Event calendars

Demystify karting by explaining unique terminology and providing FAQs for new members. Explain a typical race weekend.

Safety information

Highlight safety policies to reassure parents and participants for a secure and enjoyable track experience.

Volunteer opportunities



First day at the track!

Host a welcome meeting

Plan a welcoming event for new members to meet current members, officials, and staff.
Introduce the club's values, history, and mission, providing an opportunity for new members to ask questions and get acquainted.

The grand tour

Make sure to give new members a tour of the club to help them familiarize themselves with the facilities and feel comfortable navigating around. This is a great way to help new members settle in quickly.

Pair up with a buddy

Teaming up with a peer is an excellent method for new members to ask questions and build connections. Be sure to choose experienced mentors who align with your company culture carefully.













THANK YOU

